



PROTECTING YOUR DRINKING WATER



ILLINOIS
AMERICAN WATER

WE KEEP LIFE FLOWING™

TAKE OUR SURVEY

You can help us determine if a current or potential cross connection exists.

Complete our survey online at:
surveymonkey.com/r/ILAWCCC2021

Mail your completed survey (on the reverse) to:
ILLINOIS AMERICAN WATER
Attn: Cross Connection Department
4436 Industrial Drive
Alton, IL 62002

Email your completed survey to:
ILAW.crossconnection@amwater.com

Survey data helps us identify where backflow prevention devices may be needed and provides information on existing devices. If your response indicates an actual or potential cross connection, we'll contact you with steps to take to eliminate the hazard and protect yourself and the public.

QUESTIONS?

Please contact **Illinois American Water's Cross Connection Department at 1-800-262-9440.**

You can also find information about Cross Connection and Backflow Prevention at [ILLINOISAMWATER.com](https://www.illinoisamwater.com) under "Water Quality."

PROTECTING OUR DRINKING WATER SUPPLY IS EVERYONE'S RESPONSIBILITY!

To help protect the public water supply, Illinois American Water conducts cross connection surveys, as required by the Illinois Environmental Protection Agency.

What is a Cross Connection?

A cross connection is a physical connection between a possible source of contamination and the public drinking water system piping. This connection, if not properly protected, can lead to the contamination of the drinking water system through a backflow event – or when the flow of water is reversed.

Follow these tips to help protect our water supply:

- ◆ Have your backflow device tested by an Illinois Cross-Connection Control Device Inspector (CCCDI).
- ◆ Be aware of, eliminate and/or isolate cross connections.
- ◆ Maintain air gaps on sinks.
- ◆ Do not submerge hoses or place them where they could become submerged.
- ◆ Use hose bib vacuum breakers on fixtures (hose connections in the basement, laundry room, and on outside faucets/spigots).
- ◆ Install approved backflow prevention devices on lawn irrigation and fire sprinkler systems. In-ground lawn irrigation systems are required to have a reduced pressure principle backflow prevention device installed on the water line servicing the system.
- ◆ Do not create a connection between an auxiliary water system (well, cistern, body of water) and the water supply plumbing.

Customer Responsibility

It is the customer's responsibility to ensure that unprotected cross connections are not created. Required backflow prevention devices must be tested to ensure they meet state requirements and must be maintained in operable condition.

CROSS CONNECTION SURVEY

Save a stamp! Complete the survey online in one of two ways:

- Scan the QR code:



- Go to surveymonkey.com/r/ILAWCCC2021

Alternatively, mail your completed survey to:

ILLINOIS AMERICAN WATER
Attn: Cross Connection Department
4436 Industrial Drive
Alton, IL 62002

Or email your completed survey to:
ILAW.crossconnection@amwater.com

MAILING ADDRESS

Name: _____

Business: _____

Address: _____

City/State/Zip: _____

Please check the box that best describes your facility type:

- | | |
|---|--|
| <input type="checkbox"/> Private Residence | <input type="checkbox"/> Medical/Dental Clinic |
| <input type="checkbox"/> Automotive Maintenance | <input type="checkbox"/> Mortuary |
| <input type="checkbox"/> Car Wash | <input type="checkbox"/> Agricultural |
| <input type="checkbox"/> Educational | <input type="checkbox"/> Treatment Facility |
| <input type="checkbox"/> Food Service | <input type="checkbox"/> Veterinary Clinic |
| <input type="checkbox"/> Hospital | <input type="checkbox"/> Apartment with ____ Units |
| <input type="checkbox"/> Manufacturing | <input type="checkbox"/> Other _____ |

Please check the box or boxes that best describe your fire protection at your facility:

- None
- This account serves private hydrants only (no fire sprinkler system in facility)
- This account serves an installed fire sprinkler system
- Fire sprinkler system has outside fire department connections for pumping into the system
- Fire sprinkler system contains antifreeze or other chemicals
- Fire sprinkler system is also supplied by an auxiliary source of water (i.e., pond, reservoir, or storage tank)

If backflow prevention devices are installed on your plumbing, fire protection or lawn irrigation, they are required by the Illinois Environmental Protection Agency to be inspected annually and copies of the test reports be maintained on file with the water company. If current copies of the test reports are not on file with us, please attach copies of the test(s) to this survey.

PROPERTY LOCATION

Address: _____

City/State/Zip: _____

Telephone #: _____

Email: _____

Please check the box or boxes that best describe the usage of water in your facility:

- Typical, such as bathrooms, drinking fountains, outside water faucets; household laundry or dishwashing appliances
- Private well(s) supplying any part of your facility
- Connected into a manufacturing process
- Connected into a chemical process or photo processing
- Connected into underground lawn sprinkler/irrigation system
- Connected into a swimming pool
- Connected into water-operated/cooled equipment/appliances/boilers

If you have a backflow device installed on your plumbing, existing device information is needed. Please complete below and provide a copy of the most recent backflow test report(s). (If no backflow device is installed on your plumbing, please skip this section.)

Please circle device type: RP RPDA DC DCDA

Manufacturer: _____ Model: _____

Serial # _____ Size: _____

On line to: _____ Location: _____

Please circle device type: RP RPDA DC DCDA

Manufacturer: _____ Model: _____

Serial # _____ Size: _____

On line to: _____ Location: _____

Please circle device type: RP RPDA DC DCDA

Manufacturer: _____ Model: _____

Serial # _____ Size: _____

On line to: _____ Location: _____

Signature of individual completing the survey

Date